

Appendix H

Steps Taken to Monitor Scoring Accuracy and to Remedy Drift 2003-2004

- Daily review of scoring rules, training sets, scoring decisions and updates.
- Scoring Supervisors backread portfolios scored by readers on their team and inform the Scoring Director of any scoring trends or issues identified.
- During resolution scoring, trends and issues discovered are brought to the Scoring Director's attention.
- Calibration of scorers occurs when new scoring decisions are made.
- Calibration of scorers occurs when trends, issues, or drift is noticed.
- At daily Scoring Supervisors' meetings, trends and issues are discussed along with methods to correct them.
- Scoring Supervisors are given reports on a daily basis so they may inform scorers of their reliability, validity and rate.
- Scoring Supervisors address trends, issues or drift with individual scorers alerting them to their mistakes. When needed, supervisors or scoring director will work with scorer on an individual basis to help improve their accuracy.
- Scorers not meeting project requirements for reliability and validity after interventions are released from the project.